

Info // Expert Fitness UK Ltd

From: <kilmartin@ <data removed>
To: <shop@expertfitnessuk.com>
Sent: 09 April 2010 13:36
Subject: FormMail Message

Contact Name

Stuart Kilmartin

Customer Home User

For the Attention of

Customer Service

My Message

Just a quick email to thank you for the impressive delivery time with my order. Very rarely these days do you encounter a company with old fashioned customer service values such as yours. I will certainly pass your details on to friends and colleagues and keep you stored in my favorites.

Kind Regards

Stuart

submit

Submit Query

Expert Fitness UK Ltd

From: "julien lomax" <julienlomax@ <data removed>
To: "Info Expert Fitness UK Ltd" <info@expertfitnessuk.com>
Cc: "Claire" <claire@expertfitnessuk.com>
Sent: 13 September 2008 09:29
Subject: RE: Running Deck Fitting Bristol 8th September (Mr Julien Lomax)

Dear Lyndon / Claire,

Just dropping you a thank you note for the swift, professional and friendly service I received in having my treadmill repaired. Its now good as new and I will have no hesitation to recommend expertfitnessuk to anyone.

Kind Regards Julien

ps thanks also to Jonathan Gould the engineer for carrying out the work so efficiently

From: [Dani](#)

To: shop@expertfitnessuk.com

Sent: Monday, June 14, 2010 10:17 PM

Subject: RE: Expert Fitness UK Ltd - Order Status Updated

Dear Sir or Madam,

I'm very impressed with the way my order has been dealt with by keeping me informed at all times down to the 1 hour slot of the delivery time. I shall be happy to recommend you to my clients.

Thanks,

Dani

Dani Unwin

Body and Mind
Complete Health Care
Tel: 01625 521 151
Mob: 07711 609 624

<http://www.personaltraining-home.co.uk>
<http://www.mindandbodytherapies.co.uk>

Expert Fitness UK

----- Original Message

From: [Stephen Hayes](#)

To: shop@expertfitnessuk.com

Sent: Monday, March 15, 2010 10:14 AM

Subject: Treadmill Belt

Hi,

I would like to thank you for the treadmill belt for my Life Fitness treadmill, which arrived very soon after I ordered it. I have fitted it by following your generic instructions without any difficulty, and have to say I am very impressed with the product and the result. It is refreshing to deal with a genuinely professional and helpful business.

Regards,

Stephen.

Info // Expert Fitness UK Ltd

From: <trish@ <data removed>>
To: <shop@expertfitnessuk.com>
Sent: 18 February 2010 08:47
Subject: Re: Expert Fitness UK Ltd - Order Status Updated

Ref:2255/100210/83

Good morning,

Just a quick email to say thank you for the new running matt for my treadmill. I received it yesterday, fitted it with no problems and the treadmill's running as good as new.

I am really impressed with your service and wouldn't hesitate in recommending you to anyone else who needs spare parts for fitness equipment.

Kind regards,

Trish Straughan.

Info // Expert Fitness UK Ltd

From: "Tracey Rutherford" <neilandtracey@ <data removed>
To: <shop@expertfitnessuk.com>
Sent: 27 March 2010 17:18
Subject: RE: Expert Fitness UK Ltd - Order Status Updated

I would like to thank you for the excellent service from yourselves and the rapid and on time delivery.

The regular email updates as to what was going on are excellent.

I cannot praise service like this high enough, particularly as I feel let down by the way York fitness left me high and dry and needing to find a reputable supplier.

Again, many thanks and I will not hesitate to use yourselves again and to recommend you to others.

Yours faithfully,

Neil Rutherford